



# ASX COVID-19 Update

## Easing of access restrictions to the ALC

18 June 2020

**Current access restrictions to the Australian Liquidity Centre (ALC) will be eased for customers from Monday 22 June 2020.**

As part of its management of the COVID-19 pandemic, ASX restricted access to the ALC on Friday 27 March. The decision was made to protect the health and safety of customers and employees, and to ensure the ongoing integrity and reliability of ASX operations.

We thank our customers and stakeholders for their understanding of the decision and for their support during these challenging times.

In line with recent Government changes to rules regarding public gatherings, ASX will ease some of its current restrictions and increase onsite access for customer operations in the ALC.

### WHAT YOU NEED TO KNOW

Effective from Monday 22 June, ASX will allow ALC access to ALC customers during certain access windows throughout the week.

ASX will have a maximum visitor policy in place, limiting the total number of customers and contractors to 10 people on-site at any given time. This is to ensure the appropriate physical distancing restrictions can be maintained.

Customers will be required to follow building access procedures, including passing through a temperature monitoring station. Anyone recording an elevated temperature (i.e. above 37.5 degrees) will be asked not to enter the premises. In addition, ASX will have additional health, safety and cleaning protocols in place.

ASX requests that customers implement their own policies/protocols to ensure that anyone planning to come onsite during this time are well, not experiencing any cold or flu symptoms, not confirmed as, or being tested for COVID-19.

### Access windows:

Windows	Monday to Friday	Saturday to Sunday
Window 1	00:00 – 09:00	00:00 – 06:00
Window 2	17:00 – 00:00	06:00 – 11:00
Window 3		11:00 – 16:00
Window 4		16:00 – 00:00

For work outside of these windows, please contact your ASX Business Development Manager and we will make every effort to assist where possible.



### **IMPORTANT DETAILS FOR ACCESS WINDOWS**

- All access requests are to be for times listed above
- Approved requests will be allocated into windows on a first serve basis
- Requests that miss the allocation due to maximum visitor number limits will be asked to nominate a new window
- Registration of two individuals per request
- There will be designated pathways to the data centre for customers and physical distancing measures will be in place.

### **ONGOING SERVICE AND FEE WAIVERS**

ASX will continue to operate its Smart Hands service and the standard Goods Receiving and Goods Storage services. Fee waivers will no longer apply for any of these services after 21 June 2020.

### **WHAT DO YOU NEED TO DO**

Work Access Requests can be made by following the standard process via ALC Customer Portal. Access requests are limited to four hours per request.

Smart Hands support can continue to be requested through the ALC Customer Portal.

### **NEED HELP?**

We continue to monitor the COVID-19 situation closely and will communicate further updates as appropriate.

ASX is mindful of the responsibility we have to our customers, employees, issuers, investors, regulators and the broader economy to actively manage risk and ensure the operational resiliency of our services.

Thank you for your cooperation.